2011

Dean's Camp Facilities and Services Evaluation

CAMPING AND RETREAT MINISTRIES
W PA Conference of The United Methodist Church

Please use this form to evaluate the facilities and services.
Turn it in when you check out with the Site Director at the end of your event.

Food Service

Quality of food 5----------4----------3----------2----------1
Excellent average unacceptable
Why?

Menu Selection 5----------4----------3----------2----------1
Excellent average unacceptable
Why?

Quantity of food 5----------4----------3----------2----------1
Excellent average unacceptable
Why?

Quality of service 5----------4----------3----------2----------1
Excellent average unacceptable

Snacks 5----------4----------3----------2----------1
Excellent average unacceptable
Why?

Cookouts 5----------4----------3----------2----------1
Excellent average unacceptable
Why?

Lodging

Facility Name_____

Overall appearance 5----------4----------3----------2----------1
Excellent average unacceptable
Why?

Overall cleanliness 5----------4----------3----------2----------1
Excellent average unacceptable
Why?

Overall maintenance 5----------4----------3----------2----------1
Excellent average unacceptable
Why?

If you had a problem with the lodging facility, when did you notice it? _____

When did you report it? _____ To Whom? _____

Was the situation resolved in a satisfactory manner? YES NO

PLEASE COMPLETE THE OTHER SIDE OF THE EVALUATION FORM

PLEASE, PLEASE TURN IN WHEN YOU CHECK OUT

Meeting Space Facility Name_____

Overall appearance 5----------4----------3----------2----------1
Excellent average unacceptable
Why?_____

Overall cleanliness 5----------4----------3----------2----------1
Excellent average unacceptable
Why?_____

Overall maintenance 5----------4----------3----------2----------1
Excellent average unacceptable
Why?_____

If you had a problem with the lodging facility, when did you notice it? _____

When did you report it? _____ To Whom? _____

Was the situation resolved in a satisfactory manner? YES NO

Service/ Support

- In what way was the service or support better than you expected?

- In what way was the service or support worse than you expected?

Continuous Improvement

- What recommendations do you have for the camp site to further improve its facility or services? Be as specific as possible.

_____

Volunteer Help: Has your church ever sent volunteers to help on work days at camp?
Do you think they might like to participate?_____ Or participate again? _____
Church name and address _____
_____

PLEASE, PLEASE TURN IN WHEN YOU CHECK OUT

It is very important that you turn this and all paper work in before you leave camp.